

## LIMITED WARRANTY 21POLYPLUS™ Composite Polymer Coating for Wood

What is Covered by this Limited Warranty. Manufacturer warrants that 21POLYPLUS™ is free from defects as a result of manufacturing and meets the properties published at the time of purchase.

Remedies. If such a defect appears within twenty (20) years from the date of purchase, Manufacturer will, at its option and sole discretion, supply replacement product (but not the labor cost, freight, taxes or other expenses associated with removal or reinstallation). The quantity of replacement material delivered to the customer or the amount of the refund shall be based on the original invoice amount and the date of purchase and will be pro-rated against a 20-year warranty term. Buyer must notify Manufacturer within 30 days after the appearance of the defect. Otherwise, Gulf Synthetics is not liable for claimant's failure to mitigate ongoing damage caused by neglect.

How to file a Warranty Claim. Send a written explanation of the defect, at least four photographs of the defect(s), along with dated proof of purchase to:

Gulf Synthetics, LLC  
1340 Oak Industrial Lane  
Suite 300  
Cumming, GA 30041

Manufacturer reserves the right to request additional information along with a possible field inspection.

What is Not Covered By this Warranty. Manufacturer does not warrant the design, the engineering, nor the suitability of the structure to which this product is applied. Manufacturer does not, in any way, warrant the appearance imparted to a surface by 21POLYPLUS™. Each purchaser is solely responsible for determining the effectiveness, suitability, compliance with applicable codes and standards, and safety for the use of 21POLYPLUS™. Modification of 21POLYPLUS™ beyond the recommended paint requirement or applying less than two coats on a surface will deem this warranty null and void. This Limited Warranty does not cover product failure, product malfunction or any damages resulting from abnormal use, abuse, accidents, acts of God, fire, flood, hurricane, intentional acts, normal wear and tear, tornado, unreasonable use, acid rain, acts causing surface abrasion, scratches, or holes, exposure to harmful chemicals, impact from foreign objects, improper or insufficient application method(s), or improper or insufficient maintenance.

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